MOBILE PHONE REPAIRING CRAFTSMAN

Competency Standards Code: G52S003

Source: National Competency Standard

National Certificate at NVQ Levels in the occupation of MOBILE PHONE REPAIRING CRAFTSMAN

01+02+03+04+05 – G52S003Q1L3-NVQ Level 03



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Unit of competency	Elements of Competence
1. Accept and handover mobile phone at the counter G52S003U01	1.Interact with the customers regarding repair/ servicing required
	2.Check and accept the mobile phone for repairs/servicing required
	3. Handover the mobile phone to the customer after repairs/ servicing
2. Perform fault finding and estimate G52S003U02	1. Determine the nature and the extent of the repair/service
	2. Identify faults categories
	3. Prepare estimate
3. Perform Flashing G52S003U03	1.Upgrade firmware
	2.Downgrade firmware
	3.Restore firmware
4. Repair mechanical and cosmetics components G52S003U04	1.Disassemble phone and troubleshoot faults
	2.Replace hardware components of the mobile phone
	3.Test mobile phones
5. Perform electrical and electronic repairs G52S003U05	1.Disassemble the components
	2.Replace PCB components
	3.Test mobile phone after repairing PCB