OPTICIAN (OPHTHALMIC / TECHNICIAN)

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Competency Standards Code: N85S003
Source: National Competency Standard

National Certificate at NVQ Levels in the occupation of Optician (Ophthalmic/Technician) will be awarded to those who are competent in

units 1+2+3+4+5+6+7+8- N85S003Q3L3 – NVQ Level 3



NATIONAL APPRENTICE AND INDUSTRIAL TRAINING AUTHORITY,
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Unit of competency	Element Number	Elements of Competence
1. Interpret the prescription N85S003U01	**1.1**	Identify the needs of the customer
	1.2	Understand and compare the prescription
	1.3	Obtain advice from optometrist or ophthalmologist for any assistance (if necessary)
2. Advise to the customer in selecting a frame N85S003U02	**2.1**	Identify the needs of the customer
	2.2	Select the frame
	2.3	Obtain advice from the senior professionals when required
3. Select lenses for eyewear N85S003U03	**3.1**	Identify the needs to the customer
	3.2	Select the lenses
	3.3	Obtain advice from the professional experts if required
4. Take measurements to fix the lenses into the optical frame N85S003U04	**4.1**	Measure pupillary distance & segment height
	4.2	Obtain frame measurement
	4.3	Measure back vertex distance and effective diameter
	4.4	Obtain measurement in special conditions
5. Assess the final product N85S003U05	**5.1**	Verify the lenses
	5.2	Verify the frame measurements
	5.3	Verify the finished order
	5.4	Verify the finished order
6. Deliver product & promote sales N85S003U06	**6.1**	Receive customer at the delivery
	6.2	Assure delivery of product
	6.3	Hand over the final product
7. Maintain records & take follow up action N85S003U07	**7.1**	Record customer & prescription details
	7.2	Record technical details
	7.3	Record financial details

Unit of competency	Element Number	Elements of Competence
	7.4	Record feedback and follow-up details
8. Adjust and repair the eyewear N85S003U08	**8.1**	Repair the accessories of the eyewear
	8.2	Preform cleaning of the eyewear
	8.3	Perform adjustment of eyewear